



STANDARD OPERATING PROCEDURE DUE TO COVID-19

In order to keep your security and tranquility "our customers", Cabo do Mundo follows a protocol of action following the indications of the authorities for the SARS-COV-2 Coronavirus

GUEST RECEPTION

- We have hydroalcoholic gel at the entrance of the rural house.
- We welcome you with a mask and at a safety distance of 2m.
- We have disposable masks if you need them at any time.
- We indicate you which is your room where you will find the key already placed on the lock and properly disinfected so that you can open the door yourself
When you finish your stay you will leave it in the same place.
In your room you will find the entry form together with a pen for you to fill in.
You will also find information material on good prevention practices to reduce the risk of contagion and on hand hygiene.
- All information regarding the destination, restaurants, tourist attractions, brochures, etc., will be provided as far as possible verbally or by telephone, WhatsApp. Brochures of common use should be avoided.
- We advise payment in advance by bank transfer. Otherwise, we have POS which we will disinfect after each use in which there is contact.

ROOM CLEANING

- We follow a cleaning and disinfection protocol after the guests have left, paying special attention to the elements of frequent contact such as door handles, air and heating controls, etc. All the rooms will be properly ventilated after the exit of each client and before the entrance of the next one.

BREAKFAST SERVICE

We will arrange a time with the client for his breakfast, being recommended the breakfast in open air terrace and if it is not possible in the room.

One last recommendation:

ENJOY YOUR STAY!